



**Sedgwick**  
SOLUTIONS . VALUE . AMITY

## QUALITY POLICY

Sedgwick Kenya Insurance Brokers Ltd, is a locally incorporated Company working with local and international Partners to provide Insurance Broking & Consultancy Services to meet unique requirements of our diverse customers.

Sedgwick Kenya's Policy is to:

- Satisfy its customer by providing consistent, high quality and cost-effective insurance Broking and Consultancy services.
- Satisfy its employees by providing a suitable working environment and employment conditions.
- Provide its owners with Consistent and satisfactory return on investment.
- Establish mutually beneficial relationships with business partners

Sedgwick Kenya is committed to:

- Continually improving the effectiveness of its Quality Management system
- Complying with the relevant requirements of applicable best industry practices, international, local statutory and regulatory requirements.

Sedgwick Kenya's policy is achieved by:

- Establishing measurable objectives for achieving satisfaction of its customers and other interested parties.
- Communicating the quality policy and objectives throughout the company.
- Implementing a Quality Management System conforming to the International Standard ISO 9001 throughout the company.
- Providing adequate resources to achieve this policy and company's quality objectives.
- Continually improving the company's Quality Management System.
- Annually reviewing the company's quality policy and objectives for continuing suitability.

**Sedgwick Kenya Insurance Brokers Limited.**

Date: 15 May 2020

**SAMMY KIRAGU**

**MANAGING DIRECTOR**

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Sedgwick Kenya Insurance Brokers Limited

info@sedgwick.co.ke +254 (020) 2723088-94 / +254 (020) 2723138

P.O.Box 40709-00100, Nairobi Zep-Re Place, Ground Floor Longonot Rd, Upper hill.

www.sedgwick.co.ke

**Directors:** Mr. Nicholas Ng'ang'a (Chairman) | Mr. Sammy Kiragu (Managing Director) | Mr. Nderitu Wachira | Dr. A. K. Montet | Ms. Jonuba Bekah

Registered Insurance Brokers